

# **Provider Instruction Form**

Dear Provider,

I am visiting your office for my injury treatment because my employer is contracted with the Coventry Workers' Comp Network through our insurance carrier. This workers' compensation network has been certified in accordance with the requirements of the Texas Department of Insurance. You are part of this network through your contract with either FOCUS Healthcare Management or First Health, which are owned by Coventry, or Beech Street, formerly an affiliate of FOCUS.

Please use the information below as necessary for treatment coordination, referrals, and communications:

#### Responsible payor:

Gallagher Bassett Services 16414 San Pedro Ave, Ste 400 San Antonio, TX 78232 Phone: 1-800-727-8245

Fax: 1-210-403-9621

#### **Medical Billing Address:**

Gallagher Bassett Services PO Box 23812 Tucson, AZ 85734

#### To obtain a listing of procedures that require preauthorization:

Visit http://epn.coventrywcnetworks.com/State/Texas/Pre-Authorization-UR-Requirements/

OR call 1-800-873-0055

### To request preauthorization:

Call 1-800-354-3053

## To obtain a listing of network specialists for referrals:

Call 1-800-873-0055

| Employee / Employer Information:  |
|---|
| Employee Name:  |
| Employer Name:  |
| Phone:  |
| Contact Name:   |
| Please call us with our employee's medical/disability status after the initial visit. |
| Thank you.  |
|   |

This information is for identification purposes only. Payor liability for treatment and payment is governed solely by the provisions of the Texas Workers' Compensation Act.

Please also refer to your Coventry Workers' Comp Network Provider Manual and your contract with FOCUS First Health or Beech Street for other applicable provisions.

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